



Bayview Inn Terms & Conditions

Operated by: VTS Management Inc.

These Terms & Conditions outline the policies for all reservations, stays, and use of the facilities at Bayview Inn. By booking a room or staying at our property, guests agree to abide by these terms.

1. Check-In / Check-Out

- Check-in: From 3:00 PM to 11:59 PM
- Check-out: By 11:00 AM
- Early check-in or late check-out may be available upon request and is subject to availability and applicable fees.
- Check-outs between 11:01 AM and 12:59 PM will be considered a late check-out and a fee of \$25 will be applied to the guest's folio.
- Check-outs after 1:00 PM will be treated as another night's stay and the guest will be charged for an additional night at our Standard Rate.

2. Reservations & Payment

- A valid credit card is required at the time of booking to guarantee your reservation.
- Full payment is due at check-in.
- Accepted payment methods: Credit Card and Debit.

3. Cancellations & No-Shows

- Cancellation policies can vary by rate and where the booking was made. Our policies generally range from 1 day to 4 days, unless otherwise negotiated. Refer to your Reservation Confirmation for details.
- Free cancellation if notice is given outside your policy timeline. Note that our booking system considers 12:01am to be the cancellation cut-off. (i.e. 24 hours/1 day before arrival would be 12:01am the day before your arrival date)
- Cancellations made inside your policy timeline will be charged the first night's stay.
- No-shows will be charged the first night's stay, and the remainder of the reservation will be cancelled and no longer guaranteed.
- **GROUPS:** Reservations made within a Group Block are subject to the cancellation terms negotiated with the Group Organizer.

4. Damage, Keys, Incidentals & Cleaning

- A \$250 hold may be placed on your credit card at check-in for incidentals. The hold will be released at check-out unless we have a reason to collect.
- We reserve the right to charge the credit card on file for:
 - Property damage / Missing items (cost/value)
 - Excessive cleaning required beyond normal use / Smoking in room (\$250)
 - Undeclared Pets (\$100)
 - Lost or unreturned keys (\$25)
 - Unpaid Late Check-Out (\$25)

5. Guest Conduct & Property Rules

- Quiet Hours: 10:00 PM to 7:00 AM. Please keep noise to a minimum during this time to respect other guests.
- Smoking Policy: Bayview Inn is a completely smoke-free property. Guests may smoke outdoors in designated areas in compliance with Provincial law. A \$250 cleaning fee will be charged if smoking occurs in rooms or if a heavy smoke odour is detected.
- No open flames (candles, etc.) are permitted in the building.
- Pets:
 - Cats and dogs only, maximum 2 pets per room
 - Must be leashed or in a carrier in hallways and public areas
 - Non-refundable pet fee: \$35 per reservation
 - Additional cleaning charges may apply if necessary
 - View the full [Pet Policy](#).
- Alcohol & Loitering: Consumption of alcohol or loitering is not permitted in hallways, lobby, or other unlicensed public areas.
- Parties: No parties are permitted to take place in hotel rooms.
- Any persons found unlawfully in the building, or using the building for unlawful purposes, will be removed immediately.

6. Liability & Safety

- Non-skid bath mats are available for guests if requested.
- Liability for loss or theft of guest belongings is limited to that set out in the Innkeeper's Act of Newfoundland and Labrador.
- The hotel will maintain a Lost & Found, but may not retain unclaimed items longer than 30 days.
- The hotel is unstaffed between midnight and Noon. Emergency contact details are provided to all guests.
- There is a courtesy telephone for guests, available on 1st Floor near the vending machines, for personal or emergency use.

7. Parking

- Complimentary self-parking is available for guests.
- Parking is offered on a first-come, first-served basis.
- The hotel is not responsible for loss, theft, or damage to vehicles or their contents.

8. Internet Use

- Complimentary Wi-Fi is available for all guests.
- Illegal activities, including unauthorized downloading, are prohibited.
- Excessive usage may be throttled to maintain fair access for all guests.

9. Force Majeure

Bayview Inn reserves the right to cancel or modify reservations in the event of unforeseen circumstances beyond our control, including but not limited to natural disasters, government regulations, labour disputes, or other events that make it impossible or unsafe to operate.

10. Youth Groups & Teams

Additional terms apply to Youth Groups & Teams (where the majority of participants are under the age of 25). Please see our [Youth Groups/Teams Addendum](#).

11. Governing Law

These Terms & Conditions are governed by the laws of Newfoundland and Labrador, Canada, and applicable bylaws of the Town of Bay Roberts.

Last Updated: March 31, 2026

Registration Agreement

I have read, understand, and agree to be bound by the Terms & Conditions above.

Guest Name (Printed)

Check In / Check Out

Guest Signature

Room # / Folio # / Reservation #

Date

Front Desk Agent Signature